

ATTACHMENT

2. For each of the first four reporting weeks under the Decree, and for each CLEC, state the different methods that Bell Atlantic used to clear missing notifier trouble ticket PONs, and how many PONs were reported as cleared under each such method (e.g., the number of PONs cleared by requesting that the PONs be resent, and the number of PONs cleared by providing its current status along with the status notifier).

Response: The following paragraphs describe the different methods Bell Atlantic used to clear trouble ticket PONs where the CLEC claimed a notifier was missing. Attachment B provides the number of PONs cleared under each method by week, for each CLEC.

PONs cleared by requesting a resend

Bell Atlantic has no record of receipt of the PON. No notifier is available. Within three business days of receiving the trouble ticket, Bell Atlantic requests that the CLEC resubmit these PONs.

PONs cleared by reflowing notifier within 3 business days

A notifier exists that is equal to or farther along in the business cycle than the notifier requested by the CLEC for an equal or later version of the PON. The notifier is located and resent to the CLEC within three business days of Bell Atlantic receiving the trouble ticket. Bell Atlantic clears these PONs when the notifier is resent.

No flow per CLEC / Closed by CLEC

In these situations the CLEC requests that Bell Atlantic not resend the notifier within three business days. The CLECs do this for a variety of reasons, and this category is at the discretion of the CLEC. In “No flow per CLEC” situations, Bell Atlantic locates the requested notifier or one farther along the business cycle and informs the CLEC of the status of the PON and the existence of the notifier. However, the CLEC requests in writing that the notifier not be resent or that Bell Atlantic send the notifier on a schedule more convenient for the CLEC. Bell Atlantic clears these PONs when Bell Atlantic informs the CLEC of the status of the PON and receives the CLEC request (if a request is not received within three business days, Bell Atlantic resends the notifier). In “Closed by CLEC” situations, the CLEC asks Bell Atlantic to close the trouble ticket after the trouble ticket has been submitted to Bell Atlantic. The reason for closing the ticket may or may not be provided to Bell Atlantic by the CLEC. Bell Atlantic clears these PONs when it receives the CLEC request.

PONs Cleared by providing the current status of the PON

PONs are cleared by providing the current status of the PON, without sending a notifier, under the following four situations. The response to Question 3 provides additional detail about these situations:

- The PON will never progress to the point in the business life cycle for which the CLEC is requesting a notifier. Therefore the notifier the CLEC is seeking will never exist.

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- The PON has not progressed in the business cycle to the state that would produce the notifier the CLEC is requesting so the notifier does not currently exist. At a future date when the PON progresses to that stage in the life cycle, a notifier will be created and sent in the normal course of production.
- The CLEC is requesting a completion but the PON has been queried back to the CLEC. Therefore, no completion notifier exists and the CLEC must respond to the query before Bell Atlantic can process the order to the completion stage.
- The notifier located by Bell Atlantic is for an earlier version of the PON than requested by the CLEC and no notifier exists for the version the CLEC is requesting.

In all of these situations, the requested notifier is not missing because it does not exist and, therefore, Bell Atlantic cannot resend it to the CLEC. Bell Atlantic clears these PONs when this status is provided to the CLEC.

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3. With respect to its first four weekly reports under the Decree, state whether Bell Atlantic reported having cleared any missing notifier trouble ticket PONs solely on the basis of having communicated to the CLEC the current status of the PON (without providing the status notifier). If so, for each of the first four reporting weeks under the Decree, and for each CLEC, state the total number of PONs that was reported as having been so cleared. In addition, state the basis for Bell Atlantic's belief that the PON (or the category of PONs) was properly reported as having been cleared.

Response: As described above, there are certain situations in which Bell Atlantic clears a "missing notifier trouble ticket PON" by communicating the current status of the PON to the CLEC without providing a status notifier. Attachment C provides the number of PONs cleared by providing the current status, by week, for each CLEC. The descriptions below provide additional information about these situations and explain why the PONs were properly reported as cleared.

Notifier Required but not sent

During the preparation of these responses, Bell Atlantic detected a small number of PONs for one CLEC where a notifier could have been sent to the CLEC but was not because this CLEC used an atypical PON version scheme. Bell Atlantic cleared these PONs in error. This affected 126 PONs of the 49,214 missing notifier trouble ticket PONs submitted during the four weeks. A corrected calculation, counting these PONs as not cleared within 3 business days, is included in response to Question 4 (Attachment D-1).

CLEC requested a Notifier that will never exist

If a CLEC requests a notifier that will never exist, Bell Atlantic cannot clear the trouble ticket by sending the notifier to the CLEC. It must clear the trouble ticket by another method which informs the CLEC of the status of the order. There are several reasons why a PON may be in this category:

- Bell Atlantic may already have finished provisioning an earlier version of the PON than the version the CLEC is asking about on the trouble ticket. This happens when a CLEC tries to change an order by sending in a new version of the PON after Bell Atlantic has completed provisioning for the previous version and is in the process of sending a completion notice for the version Bell Atlantic worked. It is too late to change the order at this stage. Through the normal production process, Bell Atlantic will send the CLEC the completion notice for the version of the order that has been worked. Once a PON has been completed, subsequent versions of the same PON cannot be processed, and a completion notifier will never be generated for the PON/version combination for which the CLEC is requesting a completion notifier. (If the CLEC wants to change some aspect of the service once a PON is completed, it must submit a new PON, not a subsequent version of a completed PON.)
- The PONs may have been cancelled by the CLEC or by Bell Atlantic. Bell Atlantic has sent an electronic notifier confirming the cancellation to the CLEC, but the CLEC does not process the notifier properly and does not mark the order as cancelled in its

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system. As a result, the CLEC (or its system) continues to generate trouble tickets requesting a completion notifier for the cancelled order. Because the order processing has been stopped by the cancellation, it will never produce a completion notifier. (It appears to Bell Atlantic that some CLECs register the “event” of having received a “confirmation” – in this case, a confirmation of the cancellation – without actually reading or digesting the information contained in the notifier. In other words, because the CLEC failed to read the notifier, it (or its systems) thinks the order has been confirmed instead of recognizing that the order has been cancelled.)

- The PONs may have been cancelled or “completed” off the TISOC representative’s work queue if the PON is no longer active; in this situation, no notifier exists. PONs in this status are usually the result of oral or fax communication between the Bell Atlantic and CLEC business representatives.

In all of these situations, no notifier exists to be sent to the CLEC and the PON will never progress in the life cycle to the point that the requested notifier will be generated. Since the notifier does not and will never exist, it is not missing and it is impossible for Bell Atlantic to provide the CLEC with the notifier it is requesting.

CLEC requests a notifier that does not exist yet

The CLEC is requesting a notifier that does not exist at the time the trouble ticket is generated. PONs in this category have not progressed in the business cycle to the stage that would produce the notifier the CLEC is requesting. As the orders progress through the system and business stages, the notifier will be created and sent to the CLEC through the normal production system. This situation can occur, for example, when the CLEC requests a completion notifier but the PON has not yet been provisioned. When the PON is completed, the completion notices will be generated and sent to the CLEC in the normal course of production. Since the notifier does not exist at this time, however, it is not missing and it is impossible for Bell Atlantic to provide the CLEC with the notifier it is requesting. (If this situation was caused by a delay in providing a confirmation or provisioning the order, that delay would be captured by other measures, such as Order Confirmation Timeliness and Missed Appointment measures, that Bell Atlantic reports to the New York PSC and to the Commission in other contexts. The Missing Notifier Trouble Ticket measurement was designed to look at Bell Atlantic systems issues, not to duplicate other measures.)

Queried Back to CLEC

The CLEC is requesting a completion notifier for an order that has been queried back to it. In the normal course of production, Bell Atlantic returns a query to a CLEC when additional information is needed to process a PON. Until the CLEC responds to the query, Bell Atlantic is unable to provision the order and there will be no provisioning or billing completion notice. Because the completion notice being requested does not exist,

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it is not missing and it is impossible to provide the billing completion notifier to the CLEC.

Notifier for Earlier PON Version than Requested

A notifier (confirmation or query) exists for an earlier version of the PON than requested by the CLEC. No notifier exists for the PON and version the CLEC is requesting. Bell Atlantic provides the status of the earlier version; this indicates that the only version of the order that Bell Atlantic is processing is the earlier version. If Bell Atlantic queried the earlier version, the CLEC needs to review the query notice and send in a new version of the order to respond to the query. If Bell Atlantic confirmed the earlier version, the CLEC needs to send a subsequent version if it wants Bell Atlantic to process changes to the order that Bell Atlantic is currently working. In either situation, because no notifier exists for the PON and version combination the CLEC is requesting, it is not missing, and cannot be resent to the CLEC.

PONs cleared by providing Received status

Bell Atlantic has received the PONs. However, the PONs have not progressed to the stage in the business cycle that would produce the requested notifier. Since the notifier does not exist, none is provided. Future notifiers will flow back to the CLEC as the orders progress through the systems and business stages.

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4. With respect to the general category of missing notifier trouble ticket PONs that Bell Atlantic reported having cleared solely on the basis of having communicated to the CLEC the current status of the PON (without providing the status notifier), provide a revised calculation of Bell Atlantic's performance on the relevant metric for each of the first four reporting weeks and for each CLEC, treating all such PONs as *not* having been properly cleared under the Decree. If there are discrete subcategories of PONs that fall into this general category, identify each such subcategory and provide a revised calculation for each which treats that particular subcategory of PONs (but not other subcategories) as having been improperly cleared.

Response: See Attachment D.

Attachment D-1 provides the corrected calculation for the 126 trouble ticket PONs cleared in error, as described in response to Question 3.

Attachment D-2 through D-7 provides revised calculations of the originally reported results by subcategory and for all subcategories for each week, as requested in Question 4.

Attachment E provides revised calculations of the originally reported results excluding each subcategory and all subcategories (except Notifier Required but not sent) from the metric calculation (numerator and denominator) because the requested notifier is not "missing."

Attachment A

FCC Interrogatory #1

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days				
	Total	12,877	12,761	99.1%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days				
	Total	11,361	11,287	99.3%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days				
	Total	11,022	10,942	99.3%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days				
	Total	13,983	13,893	99.4%

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Attachment B

FCC Interrogatory #2

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier PONs Cleared within 3 Business Days	PONs Cleared by requesting a resend	PONs Cleared by Reflowing Notifier within 3 Business days	No flow per CLEC / Closed by CLEC	PONs Cleared by providing the current Status of the PON
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days						
	Total	12,761	547	9,345	129	2,740

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier PONs Cleared within 3 Business Days	PONs Cleared by requesting a resend	PONs Cleared by Reflowing Notifier within 3 Business days	No flow per CLEC / Closed by CLEC	PONs Cleared by providing the current Status of the PON
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days						
	Total	11,287	48	6,304	0	4,935

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Attachment B

FCC Interrogatory #2

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier PONs Cleared within 3 Business Days	PONs Cleared by requesting a resend	PONs Cleared by Reflowing Notifier within 3 Business days	No flow per CLEC / Closed by CLEC	PONs Cleared by providing the current Status of the PON
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days						
	Total	10,942	45	4,586	1,524	4,787

Week #4 (4/1 thru 4/7)

	Week #4 (4/1 thru 4/7)	Total Missing Notifier PONs Cleared within 3 Business Days	PONs Cleared by requesting a resend	PONs Cleared by Reflowing Notifier within 3 Business days	No flow per CLEC / Closed by CLEC	PONs Cleared by providing the current Status of the PON
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days						
	Total	13,893	1,718	5,001	0	7,174

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Attachment C

FCC Interrogatory #3

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total PONs Cleared by providing the current Status of the PON	Cleared by providing current Status of the PON					
			Notifier Required but not sent	CLEC requested a notifier that will never exist	CLEC requested a notifier that does not exist yet	Queried back to CLEC	Notifier for earlier PON version than requested	PONs cleared by providing RECD status
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days								
	Total	2,740	27	134	1,210	0	320	1,049

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total PONs Cleared by providing the current Status of the PON	Cleared by providing current Status of the PON					
			Notifier Required but not sent	CLEC requested a notifier that will never exist	CLEC requested a notifier that does not exist yet	Queried back to CLEC	Notifier for earlier PON version than requested	PONs cleared by providing RECD status
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days								
	Total	4,935	51	171	1,776	0	316	2,621

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Attachment C

FCC Interrogatory #3

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total PONs Cleared by providing the current Status of the PON	Cleared by providing current Status of the PON					
			Notifier Required but not sent	CLEC requested a notifier that will never exist	CLEC requested a notifier that does not exist yet	Queried back to CLEC	Notifier for earlier PON version than requested	PONs cleared by providing RECD status
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days								
	Total	4,787	34	1,525	2,774	1	401	52

Week #4 (4/1 thru 4/7)

	Week #4 (4/1 thru 4/7)	Total PONs Cleared by providing the current Status of the PON	Cleared by providing current Status of the PON					
			Notifier Required but not sent	CLEC requested a notifier that will never exist	CLEC requested a notifier that does not exist yet	Queried back to CLEC	Notifier for earlier PON version than requested	PONs cleared by providing RECD status
% EDI Missing Notifier Trouble Ticket PONs cleared w/i 3 business days								
	Total	7,174	14	1,827	3,888	0	1,247	198

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Attachment D FCC Interrogatory #4

Treating only the sub-category "NOTIFIER REQUIRED BUT NOT SENT" as not properly cleared.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,877	12,734	98.9%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,361	11,236	98.9%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,022	10,908	99.0%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	13,983	13,879	99.3%

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Attachment D

FCC Interrogatory #4

Treating only the sub-category "CLEC REQUESTED A NOTIFIER THAT WILL NEVER EXIST" as not properly cleared.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,877	12,627	98.1%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,361	11,116	97.8%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,022	9,417	85.4%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	13,983	12,066	86.3%

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Attachment D

FCC Interrogatory #4

Treating only the sub-category "CLEC REQUESTED A NOTIFIER THAT DOES NOT EXIST YET" as not properly cleared.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,877	11,551	89.7%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,361	9,511	83.7%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,022	8,168	74.1%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	13,983	10,005	71.6%

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Attachment D FCC Interrogatory #4

Treating only the sub-category "QUERIED BACK TO CLEC" as not properly cleared.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,877	12,761	99.1%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,361	11,287	99.3%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,022	10,941	99.3%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	13,983	13,893	99.4%

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Attachment D

FCC Interrogatory #4

Treating only the sub-category "NOTIFIER FOR EARLIER PON VERSION THAN REQUESTED" as not properly cleared.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,877	12,441	96.6%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,361	10,971	96.6%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,022	10,541	95.6%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	13,983	12,646	90.4%

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Attachment D

FCC Interrogatory #4

Treating only the sub-category "PONS CLEARED BY PROVIDING RECD STATUS" as not properly cleared.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONS received by Bell Atlantic	Total Missing Notifier PONS Cleared within 3 Business Days	% Missing Notifier PONS Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONS cleared w/ 3 business days				
	Total	12,877	11,712	91.0%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONS received by Bell Atlantic	Total Missing Notifier PONS Cleared within 3 Business Days	% Missing Notifier PONS Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONS cleared w/ 3 business days				
	Total	11,361	8,666	76.3%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONS received by Bell Atlantic	Total Missing Notifier PONS Cleared within 3 Business Days	% Missing Notifier PONS Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONS cleared w/ 3 business days				
	Total	11,022	10,890	98.8%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONS received by Bell Atlantic	Total Missing Notifier PONS Cleared within 3 Business Days	% Missing Notifier PONS Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONS cleared w/ 3 business days				
	Total	13,983	13,695	97.9%

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FCC Interrogatory #4

"Treating all sub-categories under "CLEARED BY PROVIDING CURRENT STATUS OF THE PON" as not properly cleared.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
Total		12,877	10,021	77.8%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
Total		11,361	6,352	55.9%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
Total		11,022	6,155	55.8%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
Total		13,983	6,719	48.1%

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FCC Interrogatory Attachment E

Treating only the sub-category "NOTIFIER REQUIRED BUT NOT SENT " as not properly cleared.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,877	12,734	98.9%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,361	11,236	98.9%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,022	10,908	99.0%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	13,983	13,879	99.3%

REDACTED FOR PUBLIC INSPECTION

FCC Interrogatory Attachment E

Excluding only the sub-category "CLEC REQUESTED A NOTIFIER THAT WILL NEVER EXIST" from the metric calculation.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,743	12,627	99.1%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,190	11,116	99.3%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	9,497	9,417	99.2%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,156	12,066	99.3%

REDACTED FOR PUBLIC INSPECTION

FCC Interrogatory Attachment E

Excluding only the sub-category "CLEC REQUESTED A NOTIFIER THAT DOES NOT EXIST YET" from the metric calculation.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,667	11,551	99.0%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	9,585	9,511	99.2%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	8,248	8,168	99.0%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	10,095	10,005	99.1%

REDACTED FOR PUBLIC INSPECTION

FCC Interrogatory Attachment E

*Excluding only the sub-category "QUERIED BACK TO CLEC"
from the metric calculation.*

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,877	12,761	99.1%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,361	11,287	99.3%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,021	10,941	99.3%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	13,983	13,893	99.4%

REDACTED FOR PUBLIC INSPECTION

FCC Interrogatory Attachment E

Excluding only the sub-category "NOTIFIER FOR EARLIER PON VERSION THAN REQUESTED" from the metric calculation.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,557	12,441	99.1%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	11,045	10,971	99.3%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	10,621	10,541	99.2%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	12,736	12,646	99.3%

REDACTED FOR PUBLIC INSPECTION

FCC Interrogatory Attachment E

*Excluding only the sub-category "PONS CLEARED BY PROVIDING RECD STATUS"
from the metric calculation.*

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONS received by Bell Atlantic	Total Missing Notifier PONS Cleared within 3 Business Days	% Missing Notifier PONS Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONS cleared w/ 3 business days				
	Total	11,828	11,712	99.0%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONS received by Bell Atlantic	Total Missing Notifier PONS Cleared within 3 Business Days	% Missing Notifier PONS Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONS cleared w/ 3 business days				
	Total	8,740	8,666	99.2%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONS received by Bell Atlantic	Total Missing Notifier PONS Cleared within 3 Business Days	% Missing Notifier PONS Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONS cleared w/ 3 business days				
	Total	10,970	10,890	99.3%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONS received by Bell Atlantic	Total Missing Notifier PONS Cleared within 3 Business Days	% Missing Notifier PONS Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONS cleared w/ 3 business days				
	Total	13,785	13,695	99.3%

REDACTED FOR PUBLIC INSPECTION

FCC Interrogatory Attachment E

"Excluding all sub-categories under "CLEARED BY PROVIDING CURRENT STATUS OF THE PON" from the metric calculation.

Week #1 (3/11 thru 3/17)

	Week #1 (3/11 thru 3/17)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	10,137	10,021	98.9%

Week #2 (3/18 thru 3/24)

	Week #2 (3/18 thru 3/24)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	6,426	6,352	98.8%

Week #3 (3/25 thru 3/31)

	Week #3 (3/25 thru 3/31)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	6,235	6,155	98.7%

Week #4 (4/01 thru 4/7)

	Week #4 (4/01 thru 4/7)	Total Missing Notifier Trouble Ticket PONs received by Bell Atlantic	Total Missing Notifier PONs Cleared within 3 Business Days	% Missing Notifier PONs Cleared within 3 Business Days
% EDI Missing Notifier Trouble Ticket PONs cleared w/ 3 business days				
	Total	6,809	6,719	98.7%

REDACTED FOR PUBLIC INSPECTION



Federal Communications Commission
Washington, D.C. 20554

May 22, 2000

Edward D. Young, III
Senior Vice President - Regulatory
Bell Atlantic
1300 I Street, N.W.
Suite 400W
Washington, D.C. 20005

Re: Bell Atlantic-New York: Trouble Ticket Analysis

Dear Mr. Young:

As you know, by letter dated April 20, 2000, the Commission's Enforcement Bureau directed Bell Atlantic to respond to interrogatories relating to Bell Atlantic's performance in timely clearing missing notifier trouble ticket purchase order numbers (PONs) submitted by competitive local exchange carriers in New York, under the March 9, 2000 Consent Decree. Bell Atlantic submitted its interrogatory responses on April 27, 2000. On the basis of Bell Atlantic's responses, the Enforcement Bureau has determined that with respect to one category of trouble ticket PONs, Bell Atlantic incorrectly calculated and reported its performance in clearing those PONs in the weekly reports it submitted to the Commission pursuant to the Consent Decree.

Accordingly, pursuant to the Consent Decree and sections 4(i), 218, 271 and 403 of the Communications Act of 1934, as amended, 47 U.S.C. §§ 154(i), 218, 271 and 403, we hereby direct Bell Atlantic to recalculate its performance, for each of the first seven reporting periods, under the Consent Decree metric entitled "% Missing Notifier Trouble Ticket PONs Cleared Within 3 Business Days." Bell Atlantic's recalculated results must treat the category "PONs Cleared by Providing Received Status," as described at page 6 and Attachment D-6 of Bell Atlantic's April 27 interrogatory responses, as *not* having been properly cleared under the Consent Decree. Bell Atlantic's recalculated results must be posted on Bell Atlantic-New York's website within three business days from the date of this letter, and must be described on the website as having been recalculated pursuant to a directive from the Commission.

If you have any questions regarding this matter, please contact Bradford Berry, Deputy Chief of the Commission's Enforcement Bureau, at (202) 418-7450.

Sincerely,

A handwritten signature in dark ink, appearing to read "David H. Solomon".

David H. Solomon
Chief, Enforcement Bureau



Federal Communications Commission
Washington, D.C. 20554

June 20, 2000

Edward D. Young, III
Senior Vice President – Regulatory
Bell Atlantic
1300 I Street, N.W.
Suite 400W
Washington, D.C. 20005

Re: Bell Atlantic-New York Consent Decree (FCC No. 99-02)

Dear Mr. Young:

Based on the weekly performance reports that Bell Atlantic has submitted to the Commission pursuant to the Consent Decree adopted by the Commission on March 9, 2000 (including the revised calculations submitted to the Commission and posted on Bell Atlantic's web site on May 23, 2000), it appears to the Enforcement Bureau that Bell Atlantic has satisfied the requirements in Paragraph 23.A of the Consent Decree by meeting the performance standards set forth in that Paragraph during reporting weeks three through seven. Accordingly, in the absence of new information indicating that Bell Atlantic's reports are materially inaccurate, we conclude that Bell Atlantic's obligations under the Consent Decree have terminated.

We note that the performance standards set forth in the Consent Decree have been adopted by the New York Public Service Commission, and that Bell Atlantic therefore remains obligated to meet those standards.

Sincerely,

David H. Solomon / BmB

David H. Solomon
Chief, Enforcement Bureau



NEWS

Federal Communications Commission
445 12th Street, S.W.
Washington, D. C. 20554

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<ftp.fcc.gov>

This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action. See *McCl v. FCC*, 515 F.2d 385 (D.C. Cir. 1974).

FOR IMMEDIATE RELEASE

NEWS MEDIA CONTACT:

June 20, 2000

John Winston (202) 418-7450

**Enforcement Bureau Announces that Bell Atlantic Has Satisfied Consent Decree
Regarding Electronic Ordering Systems in New York**

Washington, D.C. -- Today the Enforcement Bureau of the Federal Communications Commission ("FCC") announced that Bell Atlantic has satisfied the requirements of the March 9, 2000 Consent Decree adopted by the FCC in connection with Bell Atlantic's loss or mishandling of orders electronically submitted to Bell Atlantic by Bell Atlantic's local service competitors earlier this year. Based on weekly reports Bell Atlantic submitted to the FCC, and absent new and material evidence that the reports are inaccurate, the Enforcement Bureau has determined that Bell Atlantic has no further obligations under the Consent Decree.

The March 9, 2000 Consent Decree created incentives for Bell Atlantic to improve its performance in processing its local service competitors' orders. Specifically, the Consent Decree required that Bell Atlantic file weekly performance reports with the FCC regarding its compliance with specified performance measurements contained in the Consent Decree. In order for FCC monitoring under the Consent Decree to cease, the Consent Decree required that Bell Atlantic satisfy the performance measurements for a specified period of time. The evidence indicates that there have been substantial improvements in the performance of Bell Atlantic's operations support systems since the adoption of the Consent Decree, and that Bell Atlantic's systems are performing within the standards set forth in the Consent Decree. As it agreed to in the Consent Decree, Bell Atlantic has made a voluntary payment to the United States Treasury of \$3 million.

The performance standards contained in the FCC's Consent Decree also were adopted by the New York Public Service Commission, and Bell Atlantic remains obligated to satisfy those standards under the New York Commission's Performance Assurance Plan.

- FCC -

Enforcement Bureau contacts: John Winston (202) 418-7450, Richard Welch (202) 418-7450

**SUPPLEMENTAL DECLARATION OF KATHLEEN McLEAN,
RAYMOND WIERZBICKI, CATHERINE T. WEBSTER,
AND JULIE A. CANNY**

ATTACHMENT 14

REDACTED – FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION



80000 SERIES
30% P.C.W.

**SUPPLEMENTAL DECLARATION OF KATHLEEN McLEAN,
RAYMOND WIERZBICKI, CATHERINE T. WEBSTER,
AND JULIE A. CANNY**

ATTACHMENT 15

REDACTED – FOR PUBLIC INSPECTION

REDACTED – FOR PUBLIC INSPECTION

November 2001

Metric	Description	Old Value		New Value	
		Perf	Obs	Perf	Obs
Retail					
OR-4-06		12.10	541618	29.69	534626
OR-4-07		0.60	541618	0.59	534626
OR-4-08		8.27	541618	8.32	534626
Resale					
OR-4-06		11.20	23087	25.68	23087
OR-4-07		0.17	23087	0.17	23087
OR-4-08		9.01	23087	9.01	23087
UNE					
OR-4-06		17.06	5731	36.19	5569
OR-4-07		0.75	5731	0.77	5569
OR-4-08		21.13	5731	21.17	5569

REDACTED – FOR PUBLIC INSPECTION

December 2001

Metric	Description	Old Value		New Value	
		Perf	Obs	Perf	Obs
Retail					
OR-4-06		12.36	569142	69.48	562209
OR-4-07		0.65	569142	0.66	562209
OR-4-08		8.07	569142	8.17	562209
Resale					
OR-4-06		12.05	23055	29.63	23055
OR-4-07		0.42	23055	0.42	23055
OR-4-08		9.75	23055	9.75	23055
UNE					
OR-4-06		16.43	7606	34.82	7470
OR-4-07		0.72	7606	0.74	7470
OR-4-08		19.71	7606	19.81	7470

REDACTED – FOR PUBLIC INSPECTION

January 2002

		Old Value		New Value			
Metric	Description	Perf	Obs	Perf	Obs		
Retail							
OR-4-06		13.39	672809	27.31	664829		
OR-4-07		0.5	672809	0.51	664829		
OR-4-08		6.53	672809	6.61	664829		
Resale							
OR-4-01-2000		1.09	22623	1.09	22623		
OR-4-02-2000		99.22	22623	99.22	22623		
OR-4-04-2000		0	22772	0	22772		
OR-4-05-2000		100	22772	100	22772		
OR-4-06-2000		12.32	26962	25.5	26962		
OR-4-07-2000		0.18	26962	0.18	26962		
OR-4-08-2000		7.09	26962	7.09	26962		
OR-4-09-2000		99.22	10234	99.22	10234		
OR-4-10-2000		100	10237	100	10237		
OR-4-11-2000		0	10237	0	10237		
UNE							
OR-4-01-3000		1.63	9510	1.63	9510		
OR-4-02-3000		96	9510	96	9510		
OR-4-04-3000		0	9505	0	9505		
OR-4-05-3000		100	9505	100	9505		
OR-4-06-3000		26.24	13498	37.49	6297		
OR-4-07-3000		0.69	13498	1.02	6297		
OR-4-08-3000		34.15	13498	26.12	6297		
OR-4-09-3000		91.12	5336	95.15	1689		
OR-4-10-3000		100	5308	100	5308		
OR-4-11-3000		0	5308	0	1708		

REDACTED – FOR PUBLIC INSPECTION